



GIOVENZANA
TRASFORMAZIONI SRL

WARRANTY TERMS AND CONDITIONS

1. Introduction

These Warranty Terms and Conditions govern the voluntary commercial warranty provided by **Giovenzana Trasformazioni S.r.l.** (hereinafter referred to as "G.G.T.") for its manufactured products.

G.G.T. designs and manufactures products and provides services in compliance with applicable laws, regulations, and technical standards, as well as with its Quality and Environmental Management Systems certified according to **ISO 9001**, ensuring continuous monitoring of products and manufacturing processes throughout all production stages.

2. Warranty Period

G.G.T. warrants that its products conform to the published technical specifications and are free from defects in materials and workmanship for a period of **24 months** from the date of delivery.

This warranty applies exclusively to products that have been used, installed, and maintained in accordance with the technical documentation supplied by G.G.T. and in compliance with all applicable regulations.

3. Warranty Coverage

If, during the warranty period, a product proves to be defective due to defects in materials or workmanship, G.G.T., at its sole discretion, shall:

- repair the product;
- replace the product with an identical or technically equivalent product; or
- refund the purchase price of the product.

Repair or replacement shall constitute the exclusive remedy under this warranty.

4. Exclusions

This warranty does not cover defects or damage resulting from:

- installation not carried out in accordance with the installation instructions;
- improper use or use other than the intended purpose;
- unauthorized modifications or repairs;
- normal wear and tear;
- exposure to chemicals, contamination, or corrosion;
- accidental events or force majeure;
- electrical overloads, overvoltages, or lightning strikes;
- use beyond the environmental, mechanical, or electrical limits specified by G.G.T.

Consumable materials and parts subject to normal wear are also excluded from this warranty.

5. Warranty Claims

Any warranty claim must be submitted to G.G.T.'s Sales or Quality Department **within 30 days from the date of delivery of the goods**, providing at least the following information:

- product code;
- batch number (where applicable);
- sales invoice number or delivery note number;
- description of the defect;
- quantity of defective products.

G.G.T. may request the return of the product in order to carry out the necessary technical inspections. Returned products must be properly packed and shipped in accordance with the instructions provided by G.G.T.

Sede Amministrativa:

Via Mons. Mozzanica, 2 - 23889 S. Maria Hoè (LC) - Tel 039.59511.1

E-mail: ggtsrl@ggtsrl.com - E-mail PEC: ggt@pec.ggtsrl.com

Sede Legale:

Via G. Mayr, 10 - 20122 Milano

Registro imprese, Cod. Fisc. e P. IVA 04358600155

Capitale Sociale: 78.000 Euro i.v. - R.E.A Milano 1006545



6. Technical Inspection

Acceptance of the returned product shall not constitute acknowledgment of the alleged defect.

Each returned product will be subject to a technical inspection by G.G.T.

Should the defect not be covered by this warranty, G.G.T. shall inform the customer of the inspection results and of any applicable repair costs.

7. Limitation of Liability

To the maximum extent permitted by applicable law, G.G.T.'s liability shall be limited to the repair, replacement, or reimbursement of the defective product.

Except in cases of wilful misconduct or gross negligence, any indirect or consequential damages shall be assessed jointly with the insurance loss adjuster.

Nothing in these Warranty Terms shall affect any mandatory obligations arising under applicable product liability legislation.

8. User Responsibility

The customer is solely responsible for selecting the appropriate product and verifying its suitability for the intended application.

9. Product Updates

G.G.T. reserves the right, at any time and without prior notice, to introduce technical modifications to its products in order to improve performance, safety, reliability, or regulatory compliance, without any obligation to update products previously supplied.

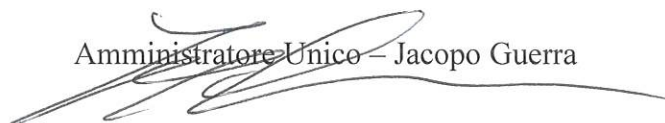
10. Governing Law

These Warranty Terms and Conditions shall be governed by the laws of Italy.

Any dispute arising out of or in connection with these Warranty Terms shall be subject to the exclusive jurisdiction of the Court of Milan, unless otherwise provided by mandatory applicable law.

Santa Maria Hoè – 01-01-2026

Amministratore Unico – Jacopo Guerra



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